

HOGAN & HARTSON
L.L.P.

RECEIVED

DEC 22 2000

**FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY
COLUMBIA SQUARE**

**555 THIRTEENTH STREET, NW
WASHINGTON, DC 20004-1109**

TEL (202) 637-5600

FAX (202) 637-5910

WWW.HHLAW.COM

DOCKET FILE COPY ORIGINAL

December 22, 2000

Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth St., S.W.
Washington, D.C. 20554

**Re: Petition of the State Independent Alliance and the
Independent Telecommunications Group for a
Declaratory Ruling that the Basic Universal Service
Offering Provided by Western Wireless in Kansas is
Subject to Regulation as Local Exchange Service,
WT Docket No. 00-239**

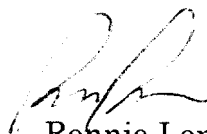
Addendum to Opposition of Western Wireless Corporation

Dear Ms. Salas:

On behalf of Western Wireless Corporation ("Western Wireless"), I am submitting, as an Addendum to the Opposition of Western Wireless in the above-referenced proceeding, a copy of the WRS Welcome Guide referenced in note 44 of the Opposition. The WRS Welcome Guide, which was noted as Exhibit C to the Opposition, was inadvertently omitted when the Opposition was filed. Please associate this Addendum with the Opposition as Exhibit C.

If you have any questions, please contact me.

Respectfully submitted,



Ronnie London

Counsel for Western Wireless Corporation

Re: WT Docket No. 00-239
LEIA BODE

BRUSSELS BUDAPEST* LONDON MOSCOW PARIS* PRAGUE* WARSAW

BALTIMORE, MD BOULDER, CO COLORADO SPRINGS, CO DENVER, CO LOS ANGELES, CA MCLEAN, VA NEW YORK, NY
\\DC - 68551/2 - #1237299 v1

*Affiliated Office

WELCOME GUIDE



Wireless Residential Services by
CELLULARONE



Inside Front Cover

■ WELCOME TO CELLULAR ONE WIRELESS RESIDENTIAL SERVICE

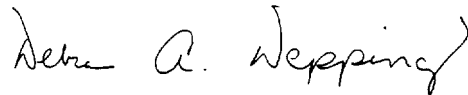
Thank you for choosing Wireless Residential Services by Cellular One to help you stay connected. We are committed to providing you with the best products, services and features anywhere, and will always work hard to make sure we do.

By choosing Wireless Residential Services by Cellular One, you have joined with a nationally trusted name in the telecommunications field. You can make and receive calls with the finest service in the nation, and our large home calling areas make your service a great value.

Our Customer Care department is available 24 hours a day. Call us at 1-877-684-8562 from any phone. We will answer your questions quickly and simply, and it is always a free call.

Please let us know if you have any questions about your service. We're here to help you, and we're never more than a phone call away.

Sincerely,



Debra Depping
Executive Director of Customer Services

■ USING YOUR WIRELESS RESIDENTIAL SERVICE

To begin using your Wireless Residential Service (WRS), please take a few minutes to read through the simple How-To steps.

Operation: Once the Phonecell SX is installed and tested, it is ready for normal operation.

Bottom Panel-Phonecell SX Unit



| | |
|---|--|
| A | Handheld programmer jack (RADIO jack) |
| B | Telephone line jack (PHONE jack) |
| C | Optional DC power source (barrel plug connector) |
| D | AC line cord Connector (IEC-320 Class II) |
| E | LED (light) |

Caution: The PHONE plug and RADIO plug are keyed to help prevent improper connection. Do not force either plug into either jack; the plug should fit its respective jack and snap in place easily. Apply AC power to the Phonecell SX. Wait approximately 10 seconds for the unit to initialize. The light should be a steady green. If the light is not a steady green, please refer to the LED Light Table in the Trouble Shooting section.

Placing a call: When the telephone is taken off-hook a dial tone is heard and a number can be dialed normally. If service is not available, a "No Service" tone is heard. There is no charge for busy or unanswered calls.

Receiving a call: An incoming call to the Phonecell SX rings your telephone. Pick up the handset and begin talking.

Ending a call: To end a call, hang up your phone.



■ FEATURES

We offer a wide variety of optional features to let you better manage your calls.

Voice Mail: Works like a “built-in” answering machine to automatically answer incoming calls that you do not answer. See the Voice Mail quick reference card for detailed user instructions.

Call Forwarding: Seamlessly forwards incoming calls to a number that you designate. There are two ways to forward a call. (Forwarded calls may incur a long distance charge.)

Immediate Call Forwarding:

■ To activate, press *71; enter 1 + area code + phone number; wait for confirmation tone

■ To cancel, press *710

No Answer Call Forwarding:

■ To activate, press *72; enter 1 + area code + phone number; wait for confirmation tone

■ To cancel, press *720



Call Waiting: Lets you know another call is coming in, so you can put an existing call on hold while answering the second one. Follow the steps below to activate this feature:

- When you hear the tone, press the flash/hook button to answer the call
- Press the flash/hook button to return to the original call in progress

Three-Way Conference Calling: Allows you to have a conversation with two different parties at the same time. Follow these steps to create a Conference Call:

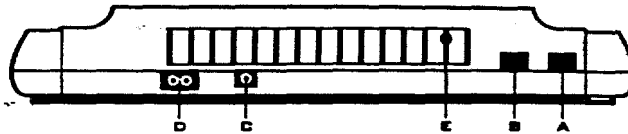
- Enter first number and wait for answer
- Press the flash/hook button
- Enter second number and when answered, press the flash/hook button to connect all three parties
- Hang up the phone to disconnect the callers

International Dialing: This features allows international calling on the WRS system. To add any of these helpful calling features, contact your local Cellular One representative or call Customer Care.

■TROUBLE SHOOTING

If the telephone service is not working, first check the operation of your telephone equipment and the connection to the Phonecell SX unit.

Bottom Panel-Phonecell SX Unit



| | |
|---|--|
| A | Handheld programmer jack (RADIO jack) |
| B | Telephone line jack (PHONE jack) |
| C | Optional DC power source (barrel plug connector) |
| D | AC line cord Connector (IEC-320 Class II) |
| E | LED (light) |

Power Supply: The LED on the Phonecell SX will designate the power condition. If the light is not a steady green refer to the table and information following this section for the diagnosis of the potential problem. If the power cord is connected and the LED is not lit, the unit is not receiving power. If the unit utilizes the optional battery backup feature, or external power supply with the Battery Backup unit, the batteries may be discharged to a level below the operating condition or the AC power has not been applied previously.

Notice: The AC power must be applied to the unit for at least 24 hours to fully charge the batteries before the batteries will backup the system. Check that the AC power source and its corresponding circuit breaker are functioning properly.

Warning: Only Authorized Service Personnel should remove the cover of the Phonecell SX for additional service.

| COLOR | MODE | OPERATION | TRY THIS |
|---------------|-------------|------------------------------------|--|
| Red | Flashing | Malfunction | <ul style="list-style-type: none"> • Hardware fault detected. Disconnect the power cord for a minute or two and then plug back in. • If the LED is still flashing red, please contact Customer Care at 1-877-684-8562. |
| Red | Continuous | No Service | <ul style="list-style-type: none"> • If you have moved the unit from where it was initially installed, check to see if the antenna is firmly connected. • Move the Phonecell SX unit to an area with better reception until the light turns green. • If the LED is still continuously red, please contact Customer Care at 1-877-684-8562. |
| Yellow | Continuous | Moderate | <p>(The unit should still operate signal in this mode, but for optimal strength performance the light should be green.)</p> <ul style="list-style-type: none"> • If you have moved the unit from where it was initially installed, check to see if the antenna is firmly connected. • Move the Phonecell SX unit to an area with better reception until the light turns green. • If the LED is still continuously yellow, please contact Customer Care at 1-877-684-8562. |
| Red/ Green | Oscillating | Diagnostic/ Programming mode | <ul style="list-style-type: none"> • Disconnect the power cord for a minute or two and then plug back in. • If the LED is still in this mode, please contact Customer Care at 1-877-684-8562. |
| Green | Continuous | Best signal strength | <ul style="list-style-type: none"> • If the LED light is green and you are unable to make/receive calls, please contact Customer Care at 1-877-684-8562. The Customer Care representative may ask the following questions: What happens after you dial? What message do you receive? Is it a land line or cellular message? Can you complete any calls? |

■ SAFETY INFORMATION

Please read the information in your Phonecell SX User Manual before using your Phonecell SX. To ensure safe and efficient operation of your Phonecell SX, read the following information carefully.

This product functions as a radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) energy. When you use your Phonecell SX, the cellular system handling your call controls the power level at which your unit transmits. The power level can range from 0.006 of a watt to 3 watts.

Safety Operation Requirement: Do not operate your Phonecell SX when any person is within 16 inches (40 centimeters) of the antenna. For the best call quality, keep the antenna free from obstructions and point it straight up.

WARNING: Your Phonecell SX must be placed or mounted on a flat, level surface to allow proper ventilation. Do not block the air vents or the space beneath your Phonecell SX as this could cause the unit to overheat and fail.

Antenna Care and Replacement: Do not use the unit with a damaged antenna. If your antenna is damaged, have it replaced by a qualified technician immediately. Use only a manufacturer-approved antenna. Unauthorized antennas, modifications, or attachments could damage the unit.

Battery: All batteries can cause property damage, injury, or burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The material may complete an electrical circuit (short circuit) and become quite HOT. The Phonecell SX may come equipped with two batteries that serve as a backup power supply if the AC or DC power level drops below an operable level. Both batteries must be installed. Trying to operate the unit with only one battery may cause severe damage to it. The battery backup feature provides for 1 hour of talk time and 8 hours of standby. To install these batteries, please refer to the Battery Installation section of your Phonecell SX User Manual and follow the instructions for your specific unit.

If the batteries inside your unit need to be replaced for any reason, carefully remove the batteries. Dispose of damaged or used batteries in accordance with local laws.

Electronic Devices: Most modern electronic equipment is shielded from RF energy. However, RF energy from the Phonecell SX may affect inadequately shielded electronic equipment. Consult the user manuals of your other electronic appliances to determine their level of shielding.

Do not use your Phonecell SX unit in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Children: Do not allow children to play with your Phonecell SX. It is not a toy. Children could hurt themselves (by poking themselves in the eye with the antenna for example). Children could also damage the unit, or unintentionally make calls that increase your telephone bills.

Potentially Explosive Atmospheres: Do not use your Phonecell SX unit when in any area with a potentially explosive atmosphere. Do not store flammable gas, liquid or explosives in the area of your Phonecell SX or accessories.

For more detailed Safety Information, please consult your Phonecell SX User Manual.





Customer Care

1-877-684-8562



Wireless Residential Services by

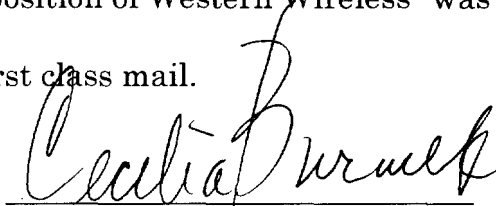
CELLULARONE®

Cellular One is a registered service mark of The Cellular One Group.
©1999 Western Wireless Corp.

WW620 3/99

CERTIFICATE OF SERVICE

I, Cecelia Burnett, hereby certify that on this 22nd day of December, 2000, the foregoing "Addendum to Opposition of Western Wireless" was served on the following by hand delivery or by first class mail.



Cecelia Burnett

Honorable William E. Kennard
Chairman
Federal Communications Commission
445 Twelfth Street, S.W. Room 8-B201
Washington, D.C. 20554

Hon. Susan Ness, Commissioner
Federal Communications Commission
445 Twelfth Street, S.W., Room 8-B115
Washington, D.C. 20554

Hon. Harold Furchtgott-Roth
Commissioner
Federal Communications Commission
445 Twelfth Street, S.W., Room 8-A302
Washington, D.C. 20554

Hon. Michael K. Powell
Commissioner
Federal Communications Commission
445 Twelfth Street, S.W., Room 8-A204
Washington, D.C. 20554

Honorable Gloria Tristani
Commissioner
Federal Communications Commission
445 Twelfth Street, S.W., Room 8-C302
Washington, D.C. 20554

Kathryn Brown, Chief of Staff
Office of Chairman William E. Kennard
Federal Communications Commission
445 Twelfth Street, S.W., Room 8-B201
Washington, D.C. 20554

Anna Gomez
Senior Legal Advisor
Office of Chairman William Kennard
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Clint Odom
Legal Advisor
Office of Chairman William Kennard
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Mark Schneider
Legal Advisor
Office of Commissioner Susan Ness
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Jordan Goldstein
Legal Advisor
Office of Commissioner Susan Ness
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Rebecca Beynon
Legal Advisor
Office of Commissioner Harold
Furchtgott-Roth
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Bryan Tramont
Legal Advisor
Office of Commissioner Harold
Furchtgott-Roth
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Kyle D. Dixon
Legal Advisor
Office of Commissioner Michael Powell
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Peter Tenhula
Legal Advisor
Office of Commissioner Michael Powell
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Adam Krinsky
Legal Advisor
Office of Commissioner Gloria Tristani
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Sarah Whitesell
Legal Advisor
Office of Commissioner Gloria Tristani
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Thomas Sugrue, Chief
Wireless Telecommunications Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Jim Schlichting, Deputy Chief
Wireless Telecommunications Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

David Furth, Associate Chief
Wireless Telecommunications Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Dorothy Attwood, Chief
Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

William Kunze, Chief
Commercial Wireless Division
Wireless Telecommunications Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Jeff Steinberg, Deputy Chief
Commercial Wireless Division
Wireless Telecommunications Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Rose Crellin
Wireless Telecommunications Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Katherine Schroder, Chief
Accounting Policy Division
Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Anita Cheng, Associate Chief
Accounting Policy Division
Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Richard Smith
Accounting Policy Division
Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Stephen G. Kraskin
David Cosson
John B. Adams
Kraskin, Lesse & Cosson, LLP
2120 L Street, N.W.
Suite 520
Washington, D.C. 20037

Mark E. Caplinger
James M. Caplinger
823 W. 10th
Topeka, KS 66612

Thomas E. Gleason, Jr.
Gleason & Doty, Chartered
P.O. Box 6
Lawrence, KS 66044